Centrally Managed Card Access System

After Hours Lock/Unlock Events
Background

- The University of Minnesota uses the C*CURE 9000 centrally managed card access system. It is a high-capacity computerized access control and activity monitoring system from Software House.

- The C*CURE 9000 system provides entry to secured buildings across campus using your U Card.

- C*CURE 9000 also enables automatic unlocking of doors at prearranged times during the day for your convenience.

- 24-hour system monitoring is provided by our Public Safety Emergency Communications Center.

- CCURE 9000 is the University’s standard for electronic building access.
# CCURE Card Access System

- Brought to campus in 1994

## CURRENT STATS

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<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Card readers</td>
<td>2,368</td>
</tr>
<tr>
<td>Centrally-controlled doors</td>
<td>2,832</td>
</tr>
<tr>
<td>Buildings</td>
<td>176</td>
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<tr>
<td>User records</td>
<td>~78,000</td>
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System Wide Responsibilities

- Twin Cities
- Crookston
- Grand Rapids
- Nova Experiment Station

[Map of Minnesota with locations marked]
CCURE 9000

- Why upgrade?
  - System growth
  - Leverage new technology
Benefits of CCURE 9000

- Increased system capacity (more card readers etc.)
- Alarm monitoring for multiple sites
- Global reporting
- Full database synchronizing across all servers
What is a DAC?

• Serve as Central Security’s partners in each building and department across campus.

• Assigned by the Dean, Director, Chancellor, or Department Head to coordinate keys and card access within their unit.

• Main roles and responsibilities include:
  – Order and issue all department keys.
  – Submit all card access requests, clearance levels, and door schedules.
  – Maintains accurate records of all access control activities.
  – Authorize after hours locksmith and access control services.

• Full list of responsibilities with additional resources located on Central Security’s website: http://www1.umn.edu/dcs/dac.html
After Hours Lock/Unlock Events

- Implementation date: **September 21st, 2012**

- Normal requests should be submitted 3 days in advance, Monday through Friday, before 4:00pm.

- Procedure for after hours emergency requests:
  1. Caller must be a pre-authorized primary or secondary DAC
  2. DAC required to send an email OR provide their password and budget number
     - *Budget number must be previously listed in Central Security's records.*
  3. Request is processed
  4. Processing fee will be applied ($80/hr)
  5. Central Security sends a confirming email to the DAC describing the request that was completed
  6. DAC responds to email confirming the request
Benefits of After Hours Lock/Unlock Emergency Events

• Improved customer service by establishing procedures for:
  1. Reporting un-triggered or errant events.
  2. Processing emergency, last minute, unforeseen, or overlooked events.
What can DAC’s do to help?

- Be knowledgeable on their clearance codes and event schedules.
- Ensure lock and unlock event requests are submitted 3 days prior to the event.
- Submit a password and budget number to Cassie Williams (willi434@umn.edu) to participate in after hours lock/unlock services.
- Participate in DAC training.
QUESTIONS?