

Centrally Managed Card Access System

After Hours Lock/Unlock Events



UNIVERSITY OF MINNESOTA

Background

- The University of Minnesota uses the C*CURE 9000 centrally managed card access system. It is a high-capacity computerized access control and activity monitoring system from [Software House](#).
- The C*CURE 9000 system provides entry to secured buildings across campus using your [U Card](#).
- C*CURE 9000 also enables automatic unlocking of doors at prearranged times during the day for your convenience.
- 24-hour system monitoring is provided by our [Public Safety Emergency Communications Center](#).
- CCURE 9000 is the University's standard for electronic building access.



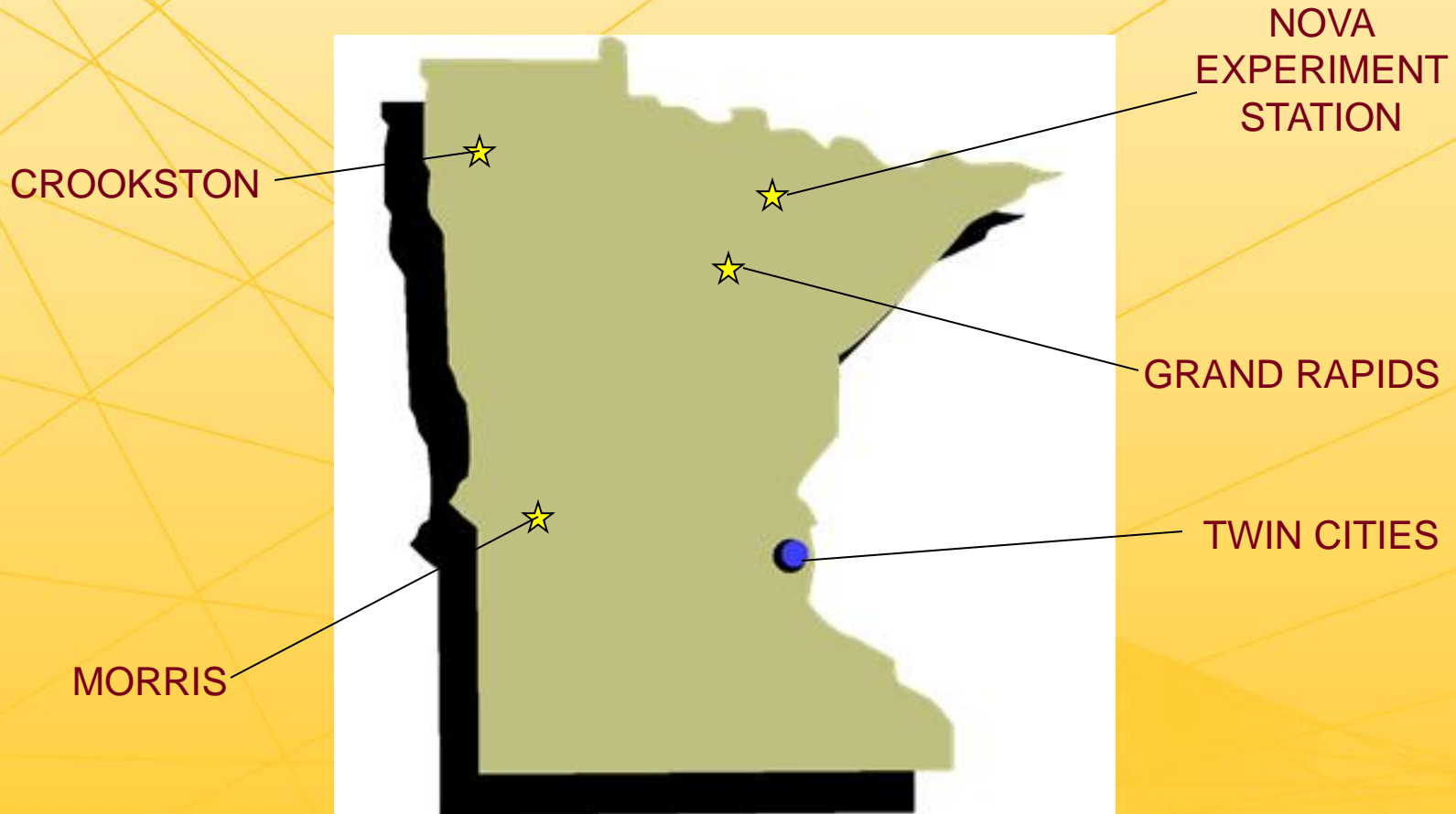
CCURE Card Access System

- Brought to campus in 1994

CURRENT STATS

Card readers	2,368
Centrally-controlled doors	2,832
Buildings	176
User records	~78,000

System Wide Responsibilities



CCURE 9000



- Why upgrade?
 - System growth
 - Leverage new technology

Benefits of CCURE 9000

- Increased system capacity (more card readers etc.)
- Alarm monitoring for multiple sites
- Global reporting
- Full database synchronizing across all servers

What is a DAC?

- Serve as Central Security's partners in each building and department across campus.
- Assigned by the Dean, Director, Chancellor, or Department Head to coordinate keys and card access within their unit.
- Main roles and responsibilities include:
 - Order and issue all department keys.
 - Submit all card access requests, clearance levels, and door schedules.
 - Maintains accurate records of all access control activities.
 - Authorize after hours locksmith and access control services.
- Full list of responsibilities with additional resources located on Central Security's website: <http://www1.umn.edu/dcs/dac.html>



After Hours Lock/Unlock Events

- Implementation date: **September 21st, 2012**
- Normal requests should be submitted 3 days in advance, Monday through Friday, before 4:00pm.
- Procedure for after hours emergency requests:
 1. Caller must be a pre-authorized primary or secondary DAC
 2. DAC required to send an email OR provide their password and budget number
 - *Budget number must be previously listed in Central Security's records.*
 3. Request is processed
 4. Processing fee will be applied (\$80/hr)
 5. Central Security sends a confirming email to the DAC describing the request that was completed
 6. DAC responds to email confirming the request

Benefits of After Hours Lock/Unlock Emergency Events

- Improved customer service by establishing procedures for:
 1. Reporting un-triggered or errant events.
 2. Processing emergency, last minute, unforeseen, or overlooked events.

What can DAC's do to help?

- Be knowledgeable on their clearance codes and event schedules.
- Ensure lock and unlock event requests are submitted 3 days prior to the event.
- Submit a password and budget number to Cassie Williams (willi434@umn.edu) to participate in after hours lock/unlock services.
- Participate in DAC training.

QUESTIONS?



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