

BRIDGE Group Meeting

Date: 03.20.12

Agenda

- 1. Meet CPPM AVP Suzanne Smith**
- 2. LRT Update**
- 3. Six-year Capital Plan**
- 4. Sightlines and Team Cleaning Update**
- 5. Campus Cleanout**

1. CAT Tag Process

Mike Berthelsen welcomed everyone to the meeting and introduced Suzanne Smith, CPPM's new AVP. Suzanne brings a wealth of experience to the U from a variety of previous educational and private sector engagements (see attached bio). Suzanne said she is looking forward to working with BRIDGE members.

2. LRT Update

Tim Busse presented an update on what to expect this spring, summer and fall in terms of the Central Corridor Light Rail project. He mentioned that this construction season will be a great deal more disruptive than last year's, especially when combined with the University's own construction projects and the road work being done by the City of Minneapolis and the Minnesota Department of Transportation. Tim also reminded BRIDGE members that when completed the project will be a benefit to the University, Twin Cities and the State. While he covered quite a bit of information (see attached presentation) highlights included:

- Ramp from 35W N onto Washington will remain closed until winter
- Washington Ave bridge configuration will change as project progresses until final configuration is met later this summer/fall
- Church Street ped crossing will be closing
- Harvard to be closed mid-May for 7-8 weeks
- East River Parkway closed from mid-May until August (some northbound traffic but total closure for 3 to 5 weeks)
- Huron Blvd closed from mid-May until August (open in time for football)
- Riverside Avenue will be closed entire summer (City project)
- I-94 will have rolling closures to complete work (MNDOT project)

Tim also cautioned the group that the project is already 60 to 90 days behind schedule on the East Bank segment. The University has been working with the Met Council to identify things that must absolutely be completed before the start of school this fall.

Q&A

Will sidewalks be open on East River Parkway?

I don't know at this point, we're also working with the park board to try to maintain access.

Where will busses go when the parkway is closed?

They will be diverted to the 10th street bridge.

When will busses return to Washington Avenue?

That point is open for discussion with the Met Council, we'd like to see them return as soon as possible.

Where is the best place to find construction information?

Last year we had a parallel website running but we've decided it is far more efficient to send people directly to the Met Council's site which is www.centralcorridor.org.

Speaking of information, I've not been getting emergency text U messages consistently.

Many folks have experienced issues whether its delayed messages or not getting them at all. We switched to a new vendor in January so we hope to have better control on the sending end, receiving is dependent on your individual carrier. After the Virginia Tech incident, we have put in a multilayered communication plan including the outdoor speakers you've heard tested, Txt U, e-mail groups and door to door sweeps. There's no one tool to reach everyone.

3. Six-year Capital Plan

Mike distributed a spreadsheet of with capital projects (see attached) and noted the U's capital request was submitted to the State legislature. He also said that President Kaler has adopted a mantra when talking with the legislature that HEAPR is cheaper to make sure there is funding to maintain the existing buildings.

4. Sightlines and Team Cleaning Update

Mike briefly reviewed the data gathered by Sightlines regarding FM's services (see attached). He noted that Sightlines provides a standardized tool for FM to compare itself with other institutions as well as to track progress year over year. He said that 500 people were e-mailed the survey and 203 had responded and expectations have been raised, especially in the area of communication. He noted that customer satisfaction scores were down and that the survey had been released after the moving to team cleaning. There had

been some discussion about delaying the survey until the program was up and running but FM chose to send out anyway so as to maintain process continuity. Mike said that FM has reduced costs by almost \$30 million when compared to FY'02 assuming a 3% annual budget increase. He stated FM's goal was to maximize service levels for what the institution agreed to with its funding levels. FM is analyzing what to replace its existing CMMR system with, since it will no longer be supported after 2013. Part of this effort will be to take 12 to 18 months to chart all existing process and make sure a new system can support them. This will be done in conjunction with groups who use this system to reach the best enterprise solution.

Q&A

How do we know when offices are to be cleaned? I'd like to communicate that in my department.

Please go to www.facm.umn.edu which is FM's homepage. On the top navigation bar, go to the "customer" tab and select the fifth bar which is the "office/lab cleaning schedule" tab.

In the new CMMS system I'd like to track individual work orders or all work orders within a building.

Tammy Nelson, who is responsible for this project, will be scheduling focus group meetings to help us determine what the requirements for the new CMMS will be.

5. Campus Cleanout

****Editor's note**** - At the time of the BRIDGE meeting all details hadn't been worked out. I'm including the summary paragraph from the March 28 Brief which gives all details and links. Please see below.

BEAUTIFUL U DAY 2012 will take place Apr. 17, featuring a campus-wide building cleanout event (complete with cookies for cleaners) and the first-ever ReUse-A-Palooza, from 11 a.m. to 2 p.m. on Northrop Plaza. More than 100 gently used bikes will be available for \$50 or less, along with a selection of quality surplus items collected by the ReUse Program. Departments can [register online](#) for the building cleanout by Apr. 6 to have up to two hampers and a supply of cookies delivered to their location. [Individuals can volunteer](#) online by Apr. 6 to help out with hamper delivery/retrieval and the ReUse-A-Palooza event. For more information, see [Beautiful U Day](#).